CASE STUDY

CERIS
A CORVEL COMPANY

The Data Behind Every Defensible Outcome

How CERIS's Universal Chargemaster Combines 30+ Years Of Data, Clinical Expertise, And Proprietary Benchmarks To Uncover Billing Errors And Drive Measurable Savings

CERIS's Universal Chargemaster is the foundation behind every accurate review and outcome we deliver. In complex healthcare billing, results depend on data integrity. Our proprietary database ensures that every claim is evaluated against a highly structured, deeply validated dataset, enabling confident decisions and consistent savings.

Built on more than 30 years of aggregated hospital billing data, the Universal Chargemaster captures, normalizes, and trends charges across facilities nationwide. Even when hospitals change wording or coding practices, CERIS maintains continuity through historical mapping and internal coding logic. Our quarterly updated Usual, Customary, and Reasonable (UCR) benchmarks, based on real-world charge data, provide a powerful, data-driven standard for what "normal" should look like in any given region, giving our review teams a clear lens to identify discrepancies.

This capability is strengthened by a specialized team of nurses with experience spanning O.R., ICU, ER, NICU, Psych, Labor & Delivery, and more. Their clinical expertise, combined with analytical rigor, enables them to interpret billing data with precision, identify inconsistencies, validate charges, and bridge the gap between clinical reality and technical systems.

The result is a measurable impact. The CERIS team routinely uncovers significant billing errors powered by our Universal Chargemaster, such as an egregious $187,000 billing error for insulin, a $130,000 billing error for an ankle x-ray, or a $1,000,000 pharmacy billing error related to quantity and dosing guidelines. Backed by historical data and UCR benchmarks, these findings provide clear evidence for our review teams to act, often revealing that a single line item can mistakenly drive the majority of a bill. This is how CERIS turns data into defensible outcomes.